



Shelby County Government

LEE HARRIS
MAYOR

TO: Shelby County Post 65 Retirees
FROM: Retirement Department
RE: Health Insurance – Open Enrollment Meetings
DATE: OCTOBER 24, 2023

On Monday, October 16, 2023, the Shelby County Board of Commissioners approved Humana Insurance Company to provide Medicare Advantage and prescription drug health insurance for post 65 retirees. This change is effective January 1, 2024. Informational seminars have been scheduled with Humana representatives to address retiree concerns. (See below)

Benjamin Hooks Main Library
3030 Poplar
Memphis, TN 38111
Wednesday, November 1, 2023
10 a.m. to 12:00 Noon

FedEx Event Center at Shelby Farms
415 Great View Dr. E. – Suite 101
Memphis, TN 38018
Monday, November 13, 2023
9:00 a.m.

Additionally, individual meetings will be held, if needed.

Individual Meetings
Shelby County Training Center
(Located inside of Shelby County Code Enforcement Building)
6465 Mullins Station Road
Memphis, TN 38134
Thursday – November 9, 2023 – 9:00 a.m.-1:00 p.m.
Friday – November 17, 2023 – 9:00 a.m. -1:00 p.m.

We apologize for any inconvenience you may have experienced with any previously scheduled meeting.

For additional information regarding Humana Medicare Advantage and Prescription Drug programs, **please visit the following sites on the back:**

Retirement Web Member Services

<https://memberservices.shelbycountyttn.gov/PGWebMember.exe>

Shelby County Government

<https://shelbycountyttn.gov/171/Retirement-Office>

Humana

Customer Services Number

866-396-8810 (TTY: 711)

<https://www.humana.com/>

Shelby County Organization of Retired Employees (S.C.O.R.E)

Scan the QR code below.

