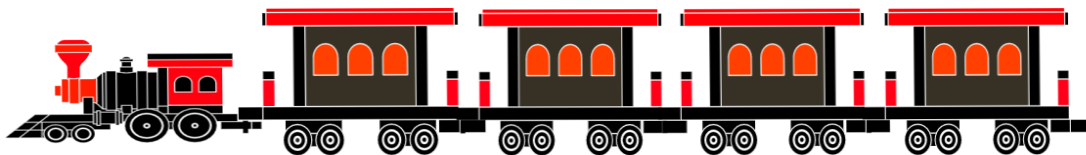




## SHELBY COUNTY GOVERNMENT RETIREE CONNECTION



A monthly newsletter brought to you by the Shelby County Government Retirement Office Volume 1, Issue 5 December 2021

### Watch For Your New Aetna ID Card

**Get set**  
Watch the mail for your new Aetna Medicare™ Plan (PPO) ID card  
Effective for the 2022 plan year

AetnaRetireePlans.com  
72.23.602.1 (09/20)

Medicare PPO

SHELBY COUNTY GOVERNMENT  
Plan Name  
PLAN XXX-EG00000000X  
ID 101XXXXXXXXXX  
NAME SAMPLE SAMPLETON  
RxBIN 610502 RxCN MEDDAET  
RxGRP RXAETD

ISSUER (80840)  
PCP/Office Name:  
Dr. Sample  
999-999-9999 XXXXXXXXX

PCP \$xx  
ER \$xx  
AS \$xx  
HO \$xx/A  
SP \$xx

Printed on: xx/xx/xxxx HXXXX-PBP

AetnaRetireePlans.com

Customer Service	1-8XX-XXX-XXXX
Prescription Drug	1-8XX-XXX-XXXX
24 Hour Nurse Line	1-8XX-XXX-XXXX
Provider Services	1-8XX-XXX-XXXX
TDD/TTY	711
Send claims to:	PCPRequired/RefRequired
Aetna Medicare	
PO Box 981106	
El Paso, TX 79998-1106	
This card does not guarantee coverage.	
Payer ID#	00054

### Your new Aetna® ID card should arrive soon.



Look for a **purple** envelope that clearly states, "Your new member ID card is enclosed."

We're upgrading the system we use to administer your health plan. That means some basic information, including your member ID number, will change. Because of this, we will send you a new Aetna Medicare PPO ID card. Keep an eye on your mail so you don't miss it.

It's important to show your new card to your providers any time you receive medical care in 2022. And remember to replace your current ID card with your new ID card on January 1, 2022.

**Questions?** Give us a call at the number on your ID card.

#### Stay connected

Aetna Health is your new secure member website — effective January 1, 2022. Use it as your personal command central when you need to:

- **Get a quick view of your plan** — based on your personal preferences
- **Connect to care** — find tools and information to stay healthy such as wellness programs, discounts and resources to make life easier
- **Gain secure access** — to your digital ID card, coverage information, and personal tasks

Visit **AetnaRetireePlans.com** to register or log in. If you're already registered, your current log in credentials will not change.

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.

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### Healthy Shelby Spotlight Aetna Webcast



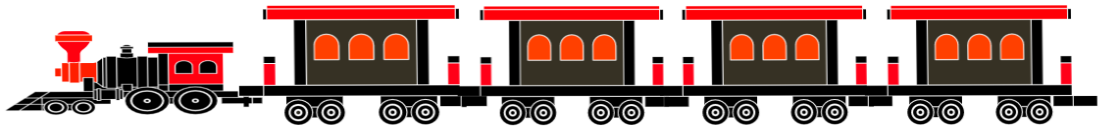
**2022 Webcast Series Maximizing Bone and Joint Health Through The Years February 4, 2022**

**More Information and Details to Follow**

**Excellent Customer Service & Care is our Priority!**



SHELBY COUNTY GOVERNMENT  
RETIREE  
CONNECTION



**Happy Holidays Retirees!**

**From  
Shelby County Government  
And  
Shelby County Government Retirement  
Office  
Remember**

**Your December pension benefit was paid  
early; you will not receive a payment at the  
end of the month.**



**Happy Holidays  
From Shelby County Government  
And  
Shelby County Government  
Retirement Office**

**SPOUSAL CARVE OUT  
MEDICARE**

If an employee's spouse is eligible for health coverage under his/her employer sponsored plan, the spouse is NOT eligible for coverage under the County's medical plan. Annually, retirees will attest to whether their spouse is eligible for health coverage when enrolling in benefits.

In order for a retiree to cover his/her dependents through Shelby County Government's health insurance plan, the retiree must be covered under the plan. Shelby County Government offers health coverage to eligible retirees and their dependents, not to dependents only. This does not affect spousal benefits for retirees who currently have health coverage.

As a participant in Shelby County Government's health insurance plan, it is a requirement that retirees and their dependent(s) obtain Medicare Part A & Part B approximately 3 months prior to turning 65. It is a requirement, if eligible, that any retiree or dependent who is currently disabled, or becomes disabled, must also apply for Medicare Part A & B. Please contact your local Social Security Office for further information regarding Medicare.



**Health Care Provider Contact Information Aetna  
(Post 65 Retirees)  
1-877-281-0529  
Cigna Medical  
(Pre 65 Retirees and Active Employees)  
1-800-558-7453  
Cigna Dental  
1-800-244-6224  
Davis Vision  
1-800-783-6872  
Metropolitan life Insurance Co.  
(Metlife) 1-800-638-6420  
Social Security Medicare  
1-800-772-1213  
Please Keep These Numbers in a Convenient Place**

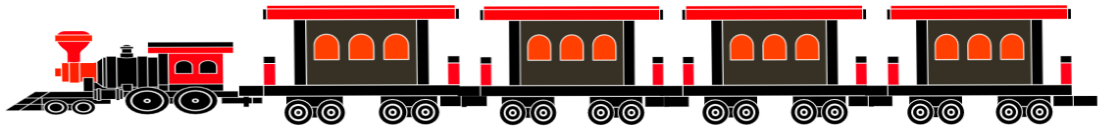


**Shelby County Government Retirement Office: 160 North Main 7th Floor Memphis, TN 38103 PH:  
(901) 222 1950 Fax: (901) 222 1960**

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SHELBY COUNTY GOVERNMENT  
RETIREE  
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Employee Name	Job	Years of Service
Ronald Benson	Fire Department	27 Years of Service
Robert Bolden	Sheriff's Department	13 years of service
Delores Clark	Health Department	11 years of service
David Dennard	Pubic Defender	30 years of service
Brain Dickey	Sheriff's Department	26 years of service
Sarah T Dunn	Human Resources	14 years of service
Kevin Henderson	Division of Corrections	30 years of service
Gloria Jackson	Aging Commission	14 years of service
Pamela Jennings	Division of Corrections	30 years of service
Stephanie Johnson	District Attorney's Office	25 years of service
Vallory Johnson	Division of Corrections	28 years of service
Frederick Mack	Health Department	27 years of service
Vernita Mask	Community Service Outreach	34 years of service
Diana McCriston	Division of Corrections	30 years of service
Patricia Melton	Division of Corrections	10 years of service
Patricia Mitchell	Assessor's Office	28 years of service
Christine Murrell	Health Department	34 years of service
Kristina Robertson	Sheriff's Department	25 years of service
Sherry Schedler	Juvenile Court	42 years of service
Stephanie Short	Division of Corrections	9 years of service
Alpha Wilson	Sheriff's Department	20 years of service



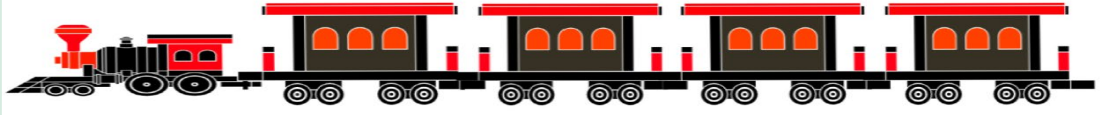
Mary Tanner	Code Enforcement
Jarvis Gibson	Support Services
Shirley Sharkey	Shelby County Health Care Clinic
Myrtle Eastin	Juvenile Court
Brenda Shands	GS Criminal Court
Sue Dagastino	HealthDepartment
Odie Anderson	Fire Department
Duane Noffsinger	Sheriff's Office

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**Cost Of Living Adjustment (COLA)**

We are pleased to announce the following cost of living adjustment (COLA) for certain retirees. The cost of living increase will be included in your January 31, 2022 pension deposit. Increases are as follows:  
Plan A and C Members will receive a 4% COLA

- ❖ Retirees age 65 or older as of 12/31/2021
- ❖ Disabled Retiree
- ❖ Dependent Children
- ❖ Spouse age 65 or older or drawing temporary 2yr benefit

Plan B Members will receive a 1% COLA

- ❖ Retirees & Spouses age 65 or older as of 12/31/2021. The original Retiree must have 25 years of service to qualify for this COLA.
- ❖ Disabled Children
- ❖ Retired before 1/1/2013
- ❖ Pension less than \$3000.00 per month

Plan D= Members will receive a 2% COLA

- ❖ Retirees & Spouses age 67 or older as of 12/31/2021
- ❖ Dependent Children
- ❖ Surviving Spouse

**Happy Birthday to all Retirees For  
the Month of Decemecher 2021**



**The Unified Personnel Policy Committee (UPPC) currently has a vacancy for a Retired Member. The UPPC meets on a monthly basis and addresses employee policy issues for Shelby County Government. If you are interested in serving on the UPPC, please contact Lydia Bey, Human Resources, at [Lydia.Bey@shelbycountyttn.gov](mailto:Lydia.Bey@shelbycountyttn.gov) or at 901 222-2329. The Retired Member's term would be for two years.**

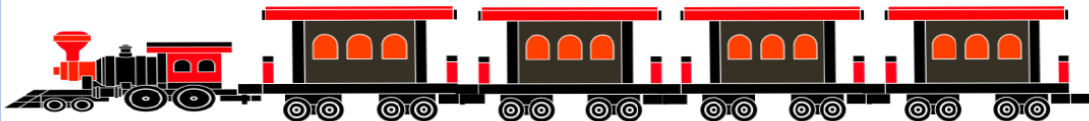
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SHELBY COUNTY GOVERNMENT  
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**Effective October 1, 2021, The Retirement Office will no longer distribute Retiree check statements and newsletters via the U.S. Postal Service.**

<https://memberservices.shelbycountyttn.gov/PGWebMember.exe>

**SHELBY COUNTY**  
RETIREMENT SYSTEM

*Member Services*

Create Account | Contact Us

Welcome to Shelby County Employee Member Services

**Sign In**

Username \_\_\_\_\_  
Password \_\_\_\_\_ **Login**

[Forgot your password?](#)  
[Forgot your username?](#)  
[Create an account](#)  
[Help](#)

**Why Register?**

**As a Member**

- View your member information
- Estimate your benefit
- View your nominated beneficiaries
- View your on-file contact information

**As a Retiree**

- View your payment history
- View your tax withholding
- View your other deductions
- View your 1099-R amounts
- View your direct deposit information

**RETIREMENT WEB MEMBER SERVICES**

Retirees may continue to utilize the Web Member Services website to view their deposit statement, tax withholding, 1099-R, direct deposit information and payment history.

Please see the below hyperlink to the Web Member Services website:

<https://memberservices.shelbycountyttn.gov/PGWebMember.exe>

**\*\*\*For those who aren't currently registered, please create an account in the upper left area of the Web Member Services Home Page\*\*\***

The Retirement Office must be notified in writing of all address and telephone number changes by mail at **Shelby County Government 160 North Main Street 7th Floor Memphis, TN 38103** or by FAX at 901-222-1960.

NAME \_\_\_\_\_  
NEW ADDRESS \_\_\_\_\_  
CITY \_\_\_\_\_  
STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
PHONE# \_\_\_\_\_  
E-MAIL ADDRESS \_\_\_\_\_  
SIGNATURE \_\_\_\_\_

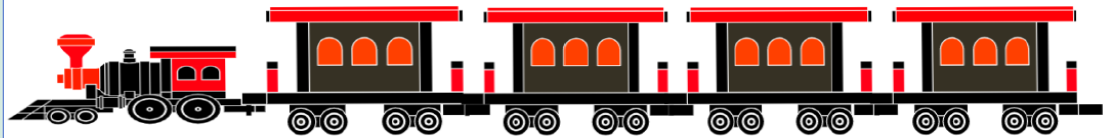


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RETIREE  
CONNECTION



**PENSION BOARD MEETING**

Tuesday, January 11, 2021, 10:00  
A.M. 160 North Main, Memphis, TN  
38103 5th Floor Conference Room #



**Payroll Schedule**  
**Monday, January 31,**  
**2022**

**Retirees thank you for Your Service to Shelby County Government**



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