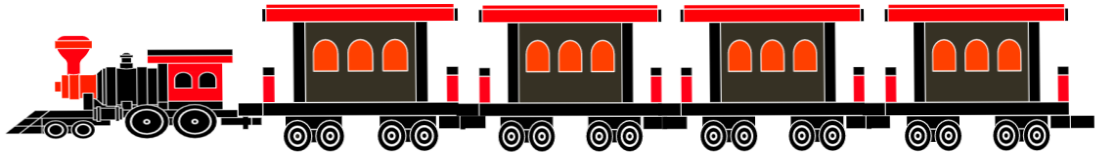




SHELBY COUNTY GOVERNMENT RETIREE CONNECTION



A monthly newsletter brought to you by the Shelby County Government Retirement Office Volume 1, Issue 3 October 2021



Health Insurance Spotlight

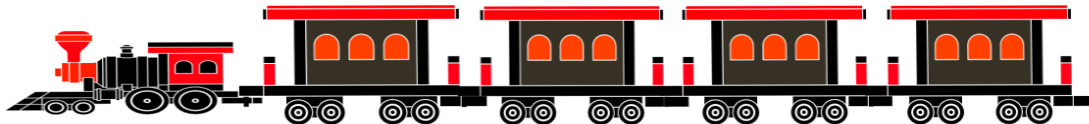
Open Enrollment Dates: November 1-12, 2021.
Watch for your guide booklet in the mail.



Excellent Customer Service & Care is our Priority!



SHELBY COUNTY GOVERNMENT RETIREE CONNECTION



aetna Medicare PPO

SHELBY COUNTY GOVERNMENT
Plan Name
PLAN# XXX-EG0000000X
ID 101XXXXXXX
NAME SAMPLE SAMPLETON
RxBIN 610502 RXPEN MEDDAET
RXPEN RXAETD

ISSUER (80840)
PCP/Office Name:
Dr. Sample
999-999-9999 XXXXXXXXX

PCP \$xx
ER \$xx
AS \$xx
HO \$xx/A
SP \$xx

HXXXX-PBP

AetnaRetireePlans.com

Customer Service 1-8XX-XXX-XXXX
Prescription Drug 1-8XX-XXX-XXXX
24 Hour Nurse Line 1-8XX-XXX-XXXX
Provider Services 1-8XX-XXX-XXXX
TDD/TTY 711

Send claims to:
Aetna Medicare
PO Box 981166
El Paso, TX 79998-1166

Payer ID# 60054

This card does not guarantee coverage.

Your new Aetna® ID card should arrive soon.



Look for a **purple** envelope that clearly states, "Your new member ID card is enclosed."

We're upgrading the system we use to administer your health plan. That means some basic information, including your member ID number, will change. Because of this, we will send you a new Aetna Medicare PPO ID card. Keep an eye on your mail so you don't miss it.

It's important to show your new card to your providers any time you receive medical care in 2022. And remember to replace your current ID card with your new ID card on January 1, 2022.

Questions? Give us a call at the number on your ID card.

Stay connected

Aetna Health is your new secure member website — effective January 1, 2022. Use it as your personal command central when you need to:

- **Get a quick view of your plan** — based on your personal preferences
- **Connect to care** — find tools and information to stay healthy such as wellness programs, discounts and resources to make life easier
- **Gain secure access** — to your digital ID card, coverage information, and personal tasks

Visit **AetnaRetireePlans.com** to register or log in. If you're already registered, your current log in credentials will not change.

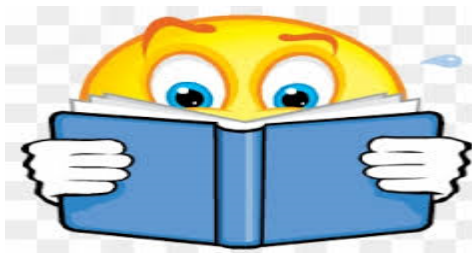
Aetna Medicare is a HMO, PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.

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72.23.602.1 (09/20)

Open Enrollment Dates:
November 1-12, 2021. Watch
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mail.



SPOUSAL CARVE OUT MEDICARE

If an employee's spouse is eligible for health coverage under his/her employer sponsored plan, the spouse is NOT eligible for coverage under the County's medical plan. Annually, retirees will attest to whether their spouse is eligible for health coverage when enrolling in benefits.

In order for a retiree to cover his/her dependents through Shelby County Government's health insurance plan, the retiree must be covered under the plan. Shelby County Government offers health coverage to eligible retirees and their dependents, not to dependents only. This does not affect spousal benefits for retirees who currently have health coverage.

As a participant in Shelby County Government's health insurance plan, it is a requirement that retirees and their dependent(s) obtain Medicare Part A & Part B approximately 3 months prior to turning 65. It is a requirement, if eligible, that any retiree or dependent who is currently disabled, or becomes disabled, must also apply for Medicare Part A & B. Please contact your local Social Security Office for further information regarding Medicare.



Health Care Provider Contact Information Aetna (Post 65 Retirees)

1-877-281-0529

Cigna Medical

(Pre 65 Retirees and Active Employees)

1-800-558-7453

Cigna Dental

1-800-244-6224

Davis Vision

1-800-783-6872

Metropolitan life Insurance Co.

(Metlife) 1-800-638-6420

Social Security Medicare

1-800-772-1213

Please Keep These Numbers in a Convenient Place

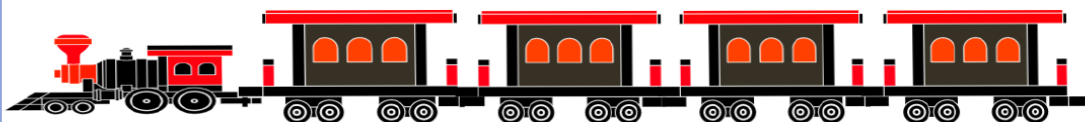


Shelby County Government Retirement Office: 160 North Main 7th Floor Memphis, TN 38103 PH:
(901) 222 1950 Fax: (901) 222 1960

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SHELBY COUNTY GOVERNMENT RETIREE CONNECTION



| Employee Name | Job | Years of Service |
|----------------------|----------------------|------------------|
| Jeffery Marshall | Sheriff's Office | 22.50 |
| Ronnie Smith | Corrections | 23.34 |
| Barry Sims | Health Field Service | 34.16 |
| Regina Anderson | Health Department | 25.15 |
| Jamie Black | Sheriff's Office | 29.87 |
| Emmett Hall | Attorney General | 30.04 |
| John Hill | Fire Department | 15.03 |
| Karen Hoof | Corrections | 9.86 |
| Richard Hudson | Sheriff's Office | 17.08 |
| Kathleen Jones | Support Service | 35.48 |
| Carolyn Knox | Health Department | 30.36 |
| Bernita Poole | Divorce Referee | 26.74 |
| Lisa Scully | Circuit Court Clerk | 14.62 |
| Tammy Tate | Corrections | 16.02 |
| Tredinia Moss-Thomas | Sheriff's Office | 20.99 |



| | |
|--------------------|----------------------------------|
| Robert L. Hurd | Corrections |
| Johnnie Lee Carter | Circuit Court |
| Mary A. Payne | Health Department |
| John McCarter | Road Department |
| Robert Ella Parker | Shelby County Health Care Clinic |
| Minnie B. Johnson | Shelby County Health Care Clinic |
| Louise Walker | Shelby County Health Care Clinic |
| Namie U. Owens | Shelby County Health Care Clinic |
| Alberta Moore | Shelby County Health Care Clinic |
| Robert Burke | Health Department |
| Theresa Ettinger | Health Department |

**Happy Birthday to all Retirees
For the Month of October 2021**



The Unified Personnel Policy Committee (UPPC) currently has a vacancy for a Retired Member. The UPPC meets on a monthly basis and addresses employee policy issues for Shelby County Government. If you are interested in serving on the UPPC, please contact **Lydia Bey**, Human Resources, at Lydia.Bey@shelbycountyttn.gov or at 901 222-2329. The Retired Member's term would be for two years.

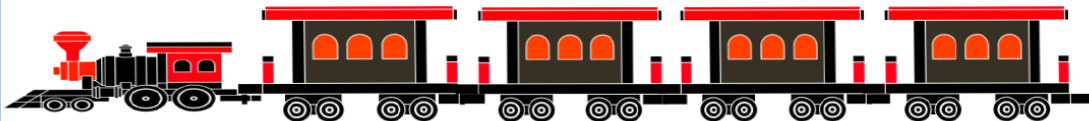
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Fax: (901) 222 1960

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SHELBY COUNTY GOVERNMENT
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Effective October 1, 2021, The Retirement Office will no longer distribute Retiree check statements and newsletters via the U.S. Postal Service.

<https://memberservices.shelbycountyttn.gov/PGWebMember.exe>

SHELBY COUNTY
RETIREMENT SYSTEM

Member Services

Create Account | Contact Us

Welcome to Shelby County Employee Member Services

Sign In

Username _____
Password _____ **Login**

[Forgot your password?](#)
[Forgot your username?](#)
[Create an account](#)
[Help](#)

Why Register?

As a Member

- View your member information
- Estimate your benefit
- View your nominated beneficiaries
- View your on-file contact information

As a Retiree

- View your payment history
- View your tax withholding
- View your other deductions
- View your 1099-R amounts
- View your direct deposit information

RETIREMENT WEB MEMBER SERVICES

Retirees may continue to utilize the Web Member Services website to view their deposit statement, tax withholding, 1099-R, direct deposit information and payment history.

Please see the below hyperlink to the Web Member Services website:

<https://memberservices.shelbycountyttn.gov/PGWebMember.exe>

*****For those who aren't currently registered, please create an account in the upper left area of the Web Member Services Home Page*****

The Retirement Office must be notified in writing of all address and telephone number changes by mail at **Shelby County Government 160 North Main Street 7th Floor Memphis, TN 38103** or by FAX at 901-222-1960.

NAME _____
NEW ADDRESS _____
CITY _____
STATE _____ ZIP _____
PHONE# _____
E-MAIL ADDRESS _____
SIGNATURE _____

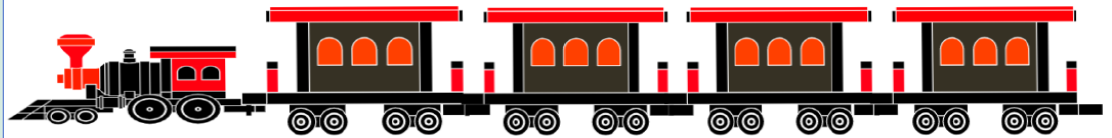


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**SHELBY COUNTY GOVERNMENT
RETIREE
CONNECTION**



PENSION BOARD MEETING

**Tuesday, November 9, 2021, 10:00
A.M. 160 North Main, Memphis, TN
38103 5th Floor Conference Room #**



**Payroll Schedule Friday
November 30, 2021**

Retirees thank you for Your Service to Shelby County Government



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